



Cell Phone Safety

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Tommy Rotunno

Director of Business Development

A man with short dark hair and glasses, wearing a grey suit jacket over a white shirt, is smiling while talking on a silver mobile phone. He is sitting at a desk, looking down at a white sheet of paper he is holding. A laptop is open in front of him. The background is a blurred office environment with green plants and warm lighting.

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Device
Fundamentals

Device Fundamentals

- Devices are often the first — and weakest — link in protecting sensitive client information.
- Security doesn't have to be complicated. It's about putting up simple, smart roadblocks.



Best Practices

- **PINs/Biometrics**
 - Require a passcode or biometric (fingerprint/FaceID).
 - Avoid simple PINs (1234, birthdays, etc.).
 - Use biometrics for speed + security.
- **Auto-Lock**
 - Set devices to auto-lock after 5 minutes or less.
 - Prevents “desk theft” or “coffee shop snooping.”
- **OS Updates**
 - Updates patch vulnerabilities quickly exploited by attackers.
 - Encourage “Update Tonight” as a firm habit.
- **Full-Disk Encryption**
 - Laptops: BitLocker (Windows), FileVault (Mac).
 - Mobile: iOS and Android encrypt by default but confirm it’s enabled.
 - Encryption ensures stolen devices don’t mean stolen data.





👉 Quick soundbite:

"A lost laptop should only be worth the cost of the hardware—not the value of your clients' data."



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Connectivity & Network Safety



Connectivity & Network Safety

- The internet is a public highway. Without guardrails, anyone can watch your traffic.
- A few small changes greatly reduce exposure



Best Practices

- **Secure Wi-Fi**
 - Use WPA2/WPA3 home/office networks with strong passwords.
 - Don't share the main Wi-Fi password with guests; use a guest network.
- **Cellular vs Wi-Fi**
 - Prefer cellular data over public Wi-Fi when traveling.
 - Safer for email, client files, and case management access.
- **VPNs**
 - Always use a firm-approved VPN to encrypt traffic back to the office/cloud.
 - Think of it as your “secure tunnel” to the firm.
- **Hotspot Cautions**
 - Personal hotspots are safer than airport/hotel Wi-Fi—but:
 - Use a strong password for the hotspot.
 - Disable after use.
 - Watch for battery drain and auto-connecting devices.





👉 Quick soundbite:

"If you wouldn't shout client secrets across a crowded coffee shop, don't send them over public Wi-Fi without a VPN."

